

# MIAMIBEACH

## QUALITY POLICY

**“THE CITY OF MIAMI BEACH IS COMMITTED TO PROVIDING THE HIGHEST QUALITY SERVICES TO OUR COMMUNITY BY CONTINUOUSLY IMPROVING THE QUALITY MANAGEMENT SYSTEM AND SERVICE DELIVERY, AS WELL AS EFFICIENTLY USING OUR RESOURCES TO ENHANCE THE RESILIENCE AND QUALITY OF LIFE OF OUR COMMUNITY”**

### THE CITY OF MIAMI BEACH'S VISION IS TO BE:



A PROSPEROUS CITY WITH A SPECIAL FLAVOR OF CULTURE, ARTS, EDUCATION, AND BUSINESS



A SAFE CITY WITH A MOSAIC OF RESIDENTS ENJOYING LIFE IN ICONIC AND HISTORIC NEIGHBORHOODS



A RESILIENT COASTAL CITY WITH A THRIVING ENVIRONMENT AND MODERN INFRASTRUCTURE



A PEDESTRIAN-FIRST CITY THAT MAKES WALKING, CYCLING, AND TRANSIT THE MOST ENJOYABLE WAY TO TRAVEL



A SMART CITY OF HIGH QUALITY AND EFFICIENT SERVICES AND EMPLOYEES